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University Baptist Church
Walmart (Sam's Club Catonsville)
Woods Memorial Presbyterian Church

GIFTS OF \$500 TO \$999

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Sara Cawrse
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Stuart Tiegel & Bernadette Solounias
United Way of Central MD Inc.

GIFTS OF \$200 TO \$499

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Russella L. Davis-Rogers, MLA^{IK}
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Tracey Chunn
Tracy Holcomb
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GIFTS UP TO \$199

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Christine Englund
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Corinne Hummingbird^{IK}
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Youth Dreamers c/o Kristina Berdan
Zoya Khan

COMMUNITY PARTNERS

Hungry Harvest
Johns Hopkins University
Loyola University
Maryland University for Integrative Health
MedStar Health
Purdue University Global
SOURCE
Towson University

^{IK} In-kind donation
^{*} In honor of Susan Anderson
[†] In Memory of June Finney
^{||||} In honor of Dr. McHugh
^{|||||} In honor of Lily Tendler
[^] In honor of Julia Bishop Zirpoli
^{*} In honor of Dr. William Finney
^{*} In Memory of Anthony Paul Runfola
^{**} In Memory of John S. "Scotty" Wilson Jr.
^{***} Dedicated to William Garneau, MD
^{****} In Honor of Sam & Lizzie Himmelfarb
^{*****} In honor of George & Marguerite Moran



OUR VOLUNTEERS



MEDICAL UNIT

INTERNAL MEDICINE

Annie Umbricht, MD
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Susan Doory, RN
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Michael Chojnacki
Michael Xiang
Neha Gupta
Nikita Gupta
Rohan Laljani
Samantha Leon

REFERRALS

Lily Wilson

BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH PROVIDERS

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Jasmine Jefferson
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Rachel Fields
Asea Hill
Nicole Jackson
Jasmine Jefferson
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Nyjla Littlejohn
Lexi Windsor

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Vicki Wuest

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Leta Ashebo
Lily Sadauskas
Mackenzie Christensen
Margarita Correa-Mendez
Payton Wall
Saul Estrada
Srinivas Pulipaka
Sruti Padmanabhan

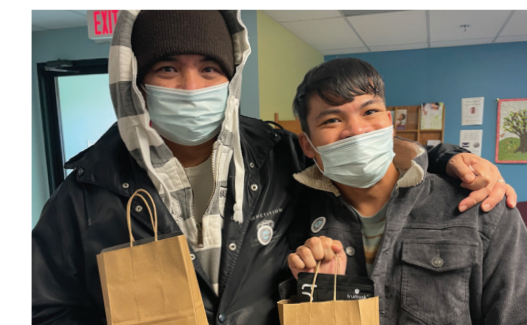
THANK YOU

We send our gratitude to the students and residents who volunteer with us from our partner institutions.



ANNUAL REPORT

2020-2021



2800 KIRK AVENUE • BALTIMORE, MD 21218

WWW.SHEPHERDSCLINIC.ORG

Celebrating

30 years of service!

A LETTER FROM THE PRESIDENT OF THE BOARD OF DIRECTORS

This year Shepherd's Clinic celebrated 30 years of providing free medical care to low-income uninsured adults in Baltimore. We attribute our longevity to the consistent support and contributions of our staff, board, funders, donors, and volunteers.

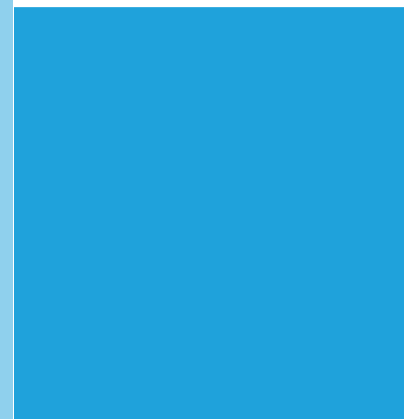
This year, in addition to our routine services, we focused on increasing healthcare access for eligible community members. We employed interpretation services to provide increased language access during patient visits, expanded our service area to include an additional zip code (21217), and offered COVID and flu vaccines to eligible community members.

The Clinic also implemented several new programs and services this year, focusing on addressing the Social Determinants of Health. In addition to delivering fresh produce boxes to patients, we launched an on-site food pantry to combat food insecurity for patients. We employed remote patient monitoring to stay connected with patients experiencing medical and social issues between Clinic visits.

The Medical, Behavioral, Wellness teams served 30% more individuals than last year through 7,614 encounters, illustrating the critical need for Shepherd's Clinic. Our longstanding partnerships with MedStar Health and the Finney Foundation continue to be crucial to our Clinic operations. The events of this year have reminded us how important our work is to health in Baltimore. We are tremendously grateful to all of our supporters for their ongoing engagement with our essential work, and we are pleased to share our accomplishments with the community.

Sincerely,

ALAN YUSPEH, JD, MBA
President



OUR WORK

FY 2020-2021

OUR SERVICES

TYPE OF VISIT	TOTAL VISITS FY21
Medical Clinic	1317
Behavioral Health	1573
Joy Wellness	369
Other Medical Patient Encounters	4355
TOTAL PATIENT ENCOUNTERS	7614

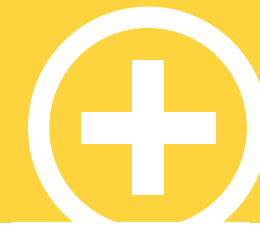
We are extremely grateful to MedStar Union Memorial Hospital for the 680 care services offered to our patients. We served 655 patients.

CATEGORY	REVENUE
Community Organizations	\$2,495.00
Congregations	\$10,826.82
Federal Funding	\$75,500.00
Donated professional services	\$500,000.00
Finney Foundation	\$55,008.00
Foundations	\$569,285.00
Fundraiser Event	\$5,265.00
Individuals	\$162,150.00
Patient Donations	\$1,412.15
Sponsorships	\$2,500.00
Other Revenue	\$4,515.00
TOTAL REVENUE	\$1,388,958.00

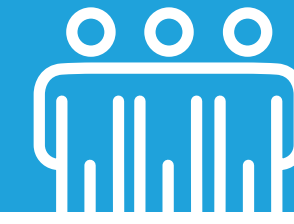
OUR EXPENSES

CATEGORY	EXPENSES
Facility Maintenance	\$32,470.00
Fundraising Fees	\$851.00
Joy Wellness Center Services	\$6,328.00
Laboratory Fees	\$16,512.00
Medications & Medical Supplies	\$36,433.00
Office Expenses & Insurance	\$74,084.00
Outreach	\$5,212.00
Patient Programming	\$28,432.00
Payroll & Personnel	\$471,139.00
Professional Fees	\$22,563.00
Program Services	\$500,000.00
Utilities	\$23,661.00
Volunteer Services	\$499.00
TOTAL EXPENSES	\$1,218,185.00

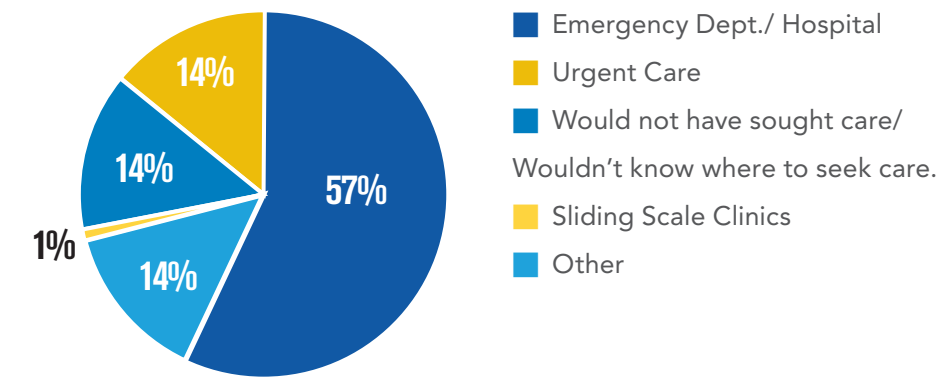
*Preliminary. Audited statements available in early 2021 (\$150,000 restricted for use in early FY22)



PATIENT IMPACT



WHERE WOULD OUR PATIENTS GO IF SHEPHERD'S CLINIC WERE NOT AVAILABLE?



IN THE MEDICAL CLINIC, OUR PATIENTS WERE TREATED FOR CONDITIONS AS FOLLOWS:

48%
Hypertension

32%
Diabetes/
Pre-diabetes

29%
High
cholesterol

27%
Obesity

19%
Behavioral/
Substance disorder

85% percent of patients have multiple chronic diseases. 85% of the patients surveyed depend on the Clinic for medications to comply with their prescribed medication regimen. 94% of the patients receiving medication reported they take their medication as instructed.

WHAT OUR PATIENTS SAY



The Shepherd's clinic has helped me out so much. I really appreciate the help with my health. I thank GOD for the Shepherd's clinic. Love when I come in and they are there for me.

I am very pleased with and appreciative of the services and treatment that I receive. My physical health has improved and my mental health as well. I'm very glad that I'm a patient at this health facility.

This has done a lot of healing for me in the past years. I came here with a lot of complications and chronic pain and today I am free of pain and heading to less stress.

BOARD OF DIRECTORS

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OUR STAFF

ADONGO MATTHEWS, MBA, Executive Director
 KATHY MCHUGH, MD, Medical Director
 ALLISON REVELS, Joy Wellness Program Coordinator
 ELLEN SANGIAMO, Volunteer & Onboarding Administrator
 JEFF SCRIVENS, Facilities Manager
 KARI PARECCO, Referral Coordinator
 KELLY ARGUERO, RN, Nurse Coordinator
 LIBBY ALDRIDGE, MPH, Program Coordinator
 MEREDITH KERR, RN, Clinical Nurse
 MICHELE MCCOMAS, RN, Clinical Manager
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 NEZIA M. KUBWAYO, Director of Philanthropy
 NICHELLE NEWTON, RN Clinical Nurse
 PREETHI GOPAL, Patient Intake Specialist
 SARA CAWRSE, CRNP, Clinical Nurse Practitioner
 TRACY HOLCOMB, RN, Joy Wellness Program Director

WILLIAM H. M. FINNEY FOUNDATION

The idea for a clinic dedicated to serving uninsured people took root in 1989 in response to Union Memorial Hospital's emergency room seeing a large number of uninsured individuals who found no other alternative for their healthcare. After learning about the grassroots effort to establish a clinic for those in need, Dr. William Finney, retired UMH chief of staff, joined as the Shepherd's Clinic's first volunteer medical director.

In 1999, several Clinic supporters created a foundation and named it in Dr. Finney's honor. The Foundation purchased and renovated the building at 2800 Kirk Ave. It continues to provide tremendous support to the Clinic and the Joy Wellness Center by providing rent-free space and operating grants to assist the Clinic in meeting its expenses.

DAVID FINNEY, President
 CLARK FINNEY, Recording Secretary